

Warranty Statement

ALTINEX Limited Warranty Statement (U.S.)

Effective **March 22, 2006** ALTINEX, INC. ("ALTINEX") warrants that its products are free from manufacturing defects when installed and used in accordance with the supplied user's manual. Subject to the conditions and limitations set forth below, ALTINEX, at its discretion, will either repair or replace any returned product that is determined by ALTINEX to be defective, without charge for parts or repair labor. At ALTINEX's option, ALTINEX will use either new or refurbished parts for all warranty repairs.

Warranty Exclusions

This warranty shall be void if a serial number has been removed from the product or if it is determined by ALTINEX that the product has been opened, altered or physically damaged either by accident or intentionally.

Duration of Warranty

Lifetime Warranty: MultiTasker solutions or any model number with a "MT" prefix that have been registered by the end-user on ALTINEX's web site are covered for the life of the product, subject to the parts availability.

Three-year Warranty: The following ALTINEX products are covered by this warranty for a period of three years from the date of original manufacturer shipment: Powered computer video interfaces, distribution amplifiers, switchers, matrix switchers, special application products, un-registered MultiTasker solutions, and Designer Solutions.

One-year Warranty: The pneumatic gas spring found in ALTINEX Designer Solution/Tabletop products is covered for a period of one year from the date of original shipment from ALTINEX.

Ninety (90) day Warranty: Cables are covered for a period of 90-days from the date of original shipment from ALTINEX.

Responsibility for Transportation Expenses

US: Products returned to ALTINEX for warranty repair or replacement must be shipped with all transportation expenses pre-paid. Upon determination of a legitimate defect covered by this warranty and at ALTINEX'S sole discretion, ALTINEX will cover expenses for return UPS Ground (or equivalent) shipment of customer goods after a repair or replacement has been made. Customers must cover expenses incurred by urgent "air" return shipments. All return shipments are F.O.B. Origin (Brea , CA).

International: Products returned to ALTINEX for warranty repair or replacement must be shipped with all transportation expenses pre-paid. Upon determination of a legitimate defect covered by this warranty and at ALTINEX'S sole discretion, ALTINEX will cover expenses for return via International Economy (or equivalent) of customer goods after a repair or replacement has been made. Customers must cover expenses incurred by their request to ship returns via "air". All return shipments are F.O.B. Origin (Brea , CA).

RMA Requirement

Shipments will not be received and processed for warranty repair/replacement without an ALTINEX RMA (Return Materials Authorization). Please contact an ALTINEX representative to request an RMA prior to shipping product to our repair facilities.

Disclaimer of Warranty

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS ALTINEX LIMITED WARRANTY STATEMENT. ALTINEX MAKES NO OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, AND BUYER HEREBY WAIVES ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER IMPLIED WARRANTIES.